formerly CollPoll

"ERP for Higher Education Institutions"

Digii (formerly CollPoll) is a pioneering enterprise SaaS company headquartered in Bangalore. **Digiicampus**, its core platform, is redefining the landscape of higher education by spearheading the digitization of administration, academic activities, and the overall campus experience.

With a mission to liberate educational institutions from the constraints of pen-and-paper methodologies and outdated ERPs, Digii is committed to ushering in a new era of seamless digital transformation. Digiicampus, trusted by over 350,000 students across 150+ top-tier higher education institutions, is designed to enhance campus experiences, elevate learning outcomes, and drive student success.

Backed by marquee institutional investors, angel investors, and advisors, Digii is at the forefront of innovation in the education technology sector. Recognizing the transformative power of technology in various aspects of daily life, from booking taxis to shopping, Digii is dedicated to breaking barriers in the education sector and making a lasting impact.

We are an enterprise SaaS company that has successfully navigated the 0-1 journey and are now primed for the 10-100 expansion over the next 24 months. As we gear up for hyper growth, it is crucial for us to establish clear goals, implement metrics to track progress, and adeptly manage business dynamics to achieve these objectives. We aim for growth that is not only rapid but also efficient and sustainable.

With a strong team of 60+ engineers, we are scaling up our systems to handle millions of students on our platform. While we scale up with several modules to be built in the future, Digii is a lucrative opportunity for organic career growth. As with every software product, we strive for making our systems and processes better with time. This requires refactoring, rebuilding, rethinking from fundamentals and adoption to new technologies and development methods / tools, which opens up opportunities for solving harder technical challenges.

Designation: Senior Quality Assurance Engineer

As the senior QA in the tech team, you will oversee and drive quality initiatives, mostly independently. You will report to the technical lead or engineering manager who will be responsible for the module(s) and will be his/her dependable and trusted engineer for quality assurance.

Platform: Web, Android, iOS and HTTP REST APIs

Required Experience and Skills

- 3+ years of experience in software testing with strong understanding of software testing methodologies, SDLC, and STLC.
- Hands-on experience with functional, regression, integration, and end-to-end testing.
- Strong analytical, problem-solving, and communication skills. Problem solver at heart and data driven decision maker.
- Ability to understand complex business requirements and translate them into effective test scenarios.
- Good knowledge of SQL and database validation
- Hands-on experience with any programming language is required. Java is acceptable, while JavaScript/TypeScript experience would be a plus for us.
- Experience in functional testing and load testing RESTful web services.
- Experience in testing ERP software products with decent knowledge on cloud infrastructure.
- Experience in enterprise SaaS would be a plus.
- Hands-on experience working with **Playwright using TypeScript, UI Automation** would be a plus.
- Experience in owning the quality of atleast two modules, end-to-end with clear impact metrics.
- Ability to communicate concerns and blockers effectively in a remote environment.
- Your educational background doesn't matter for us, as long as you can deliver as per the job description below.

Job Description

- Analyze business requirements, functional specifications, and user stories to identify test scenarios and potential quality risks.
- Prepare comprehensive **test plans, test cases, test scenarios, and test data**.
- Execute functional, regression, integration, system, and exploratory testing.
- Validate end-to-end business workflows across ERP modules and ensure seamless integration between modules.
- Identify, document, prioritize, and track defects using appropriate defect management tools.
- Collaborate with developers and product teams to investigate issues, perform root cause analysis, and ensure timely resolution.
- Conduct **API testing** to validate functionality, data integrity, response codes, and system integrations.
- Perform database validation and backend data verification using SQL.
- Contribute to test automation initiatives and identify suitable test cases for automation.
- Participate in sprint planning, backlog refinement, daily stand-ups, sprint reviews, and retrospectives.
- Support release testing, production validation, and post-release quality monitoring.
- Ensure adequate test coverage and maintain QA documentation.
- Identify opportunities to improve testing processes, tools, and overall product quality.
- Mentor junior QA team members and provide guidance on testing best practices.
- Collaborate with cross-functional teams to ensure quality is considered throughout the product development lifecycle.
- Operate independently with minimal supervision with the above skillsets and any additional learning wherever required.
- Escalate blocker / concern on projects and systems whenever necessary.

- Constructively discuss with stakeholders on bugs v/s features v/s support and unblock business whenever and wherever necessary.
- Help in hiring suitable talent by interviewing for junior engineer roles.
- This is a hybrid role. The management will determine the days on which you are required to work from the office based on business and work requirements.

Digii's commitment to you

- Opportunity to make a dent in higher education globally.
- An open culture that thrives on passion and excellence.
- A true sense of satisfaction where your code would help millions of students have better campus experience.
- Opportunity to be part of building microservices that handles millions of users.
- Access to top entrepreneurs, technologists and leaders for brainstorming and mentorship.
- Your workplace and duration of work hours do not matter, as long as you are able to deliver and perform at your best potential and available to the team whenever required.

We are happy to share more details on company and product with interested candidates. Email us careers@digiicampus.com.