formerly CollPoll

"OS for Higher Education Institutions"

Digii (formerly CollPoll) is a pioneering enterprise SaaS company headquartered in Bangalore. **Digiicampus**, its core platform, is redefining the landscape of higher education by spearheading the digitization of administration, academic activities, and the overall campus experience.

With a mission to liberate educational institutions from the constraints of pen-and-paper methodologies and outdated ERPs, Digii is committed to ushering in a new era of seamless digital transformation. Digiicampus, trusted by over 300,000 students across 150+ top-tier higher education institutions, is designed to enhance campus experiences, elevate learning outcomes, and drive student success.

Backed by marquee institutional investors, angel investors, and advisors, Digii is at the forefront of innovation in the education technology sector. Recognizing the transformative power of technology in various aspects of daily life, from booking taxis to shopping, Digii is dedicated to breaking barriers in the education sector and making a lasting impact.

We are an enterprise SaaS company that has successfully navigated the 0-1 journey and are now primed for the 10-100 expansion over the next 24 months. As we gear up for hyper growth, it is crucial for us to establish clear goals, implement metrics to track progress, and adeptly manage business dynamics to achieve these objectives. We aim for growth that is not only rapid but also efficient and sustainable.

Designation: **Associate Product Manager**

As an Associate Product Manager at Digii, you will work on Digiicampus modules alongside the Product Manager who leads them, owning well-defined features, enhancements and investigations from requirements through release. The platform runs core operations for universities and colleges, so even small changes involve institutional rules, configurations and dependencies on other modules. You will sit within a product POD, reporting to the Principal Product Manager.

About the Role

Your Product Manager sets direction and priorities for the modules. Your job is to turn defined problems into requirements engineering can build from, get your features shipped well, and catch issues before customers do. You own your features from early on: you propose solutions, and your PM reviews decisions that affect the roadmap, other modules or customer commitments. Your scope grows as you show sound judgment.

Roles & Responsibilities

- Develop a strong understanding of assigned modules, including workflows, user roles, configurations, business rules and existing product behaviour.
- Investigate product issues end-to-end, identify whether the root cause is product behaviour, configuration, data or integration, and recommend solutions to the PM.
- Participate in customer calls, capture feedback and identify recurring patterns or product opportunities across institutions.
- Translate requirements into clear specifications, user stories and acceptance criteria for assigned features.
- Identify edge cases, clarify ambiguities early and proactively bring open questions along with proposed solutions to the PM.
- Collaborate with Design, Engineering and QA to drive day-to-day execution of assigned features, while tracking progress, blockers and dependencies.
- Prepare comprehensive test scenarios across different user roles and institution configurations, and validate builds against acceptance criteria.
- Verify bugs, support regression testing and release readiness, and escalate high-severity issues appropriately.
- Use data, usage trends, defect patterns and customer feedback to support product prioritisation and decision-making.
- Take ownership of progressively larger areas of the product, building towards independent ownership of modules as a Product Manager.

Requirements

Must Haves

- 1 to 2 Years of experience in product management, business analysis, engineering, implementation or a related role.
- Close attention to detail and structured thinking: you notice what a requirement leaves unsaid.
- Clear, specific written English.
- Curiosity about how software works under the hood. You are comfortable reading technical documentation and asking engineers precise questions.
- Ownership: you follow a feature through to release instead of handing it off at the spec.
- Independent thinking. AI tools can speed up your work, but the reasoning has to be yours, and you verify what they produce.

Good to Have

- A degree in Computer Science or engineering.
- Exposure to enterprise software or to how institutions run their operations, whether as a student, staff member or through past work.

- Basic SQL or experience with API testing tools.
- Familiarity with ClickUp or Jira, Figma, and Excel for test plans and tracking.
- Internships or projects in product, business analysis or QA.
- A genuine interest in education.

Digii's commitment to you

- Be the first Devops at Digii and setup Devops processes, systems and team from 0-1
- Opportunity to make a dent in higher education globally
- An open culture that thrives on passion, ownership, and engineering excellence
- A true sense of satisfaction where your work helps millions of students have a better campus experience
- Opportunity to work on production-level, complex infrastructure
- Mentorship from dedicated DevOps consultants and DevOps Leads from leading companies
- Strong learning environment with exposure to modern cloud and DevOps practices
- Your workplace and duration of work hours do not matter, as long as you are able to deliver and perform at your best potential and are available to the team whenever required

We are happy to share more details on Digii with interested candidates. Email us at careers@digiicampus.com and don't forget to mention how you got to know about us.